

## Sunroof Express, Inc. Limited Warranty

This limited warranty applies to the each of the replacement products and installation services (“Sunroof Express Products”) provided on behalf of Sunroof Express through its authorized distributors, installers or repair and replacement facilities (“Repair Facilities”). Please read this document carefully as it describes what is covered by your Sunroof Express limited warranty, the procedures required to initiate your warranty coverage, and the exclusions from coverage and warranty limitations.

### **Limited Warranty Coverage**

Subject to the exclusions and limitations below, Sunroof Express warrants that all Sunroof Express Products supplied by Sunroof Express or its authorized distributors, installers or repair or replacement facilities will be free from defects in material and workmanship under normal use and operation and maintenance for the duration set forth on the Sunroof Express Warranty Chart below. This limited warranty applies only to the original customer and vehicle in which the Sunroof Express Products are installed.

### Warranty Chart

Product/Service	Warranty Term
Sunroof Glass Panels (Sliding)	<ul style="list-style-type: none"><li>• 5 years from installation</li><li>• For adhesion failure or separation of glass from frame only, as long as the Customer owns or leases the repaired vehicle in which the glass is installed</li></ul>
Sunroof Glass Panels (Fixed Panoramic)	<ul style="list-style-type: none"><li>• 1 year from installation</li><li>• For water or air leakage only, as long as Customer owns or leases the repaired vehicle in which the glass is installed</li></ul>
T-Top Glass Panels	<ul style="list-style-type: none"><li>• 180 days from installation</li><li>• For adhesion failure or separation of glass from frame only, as long as the Customer owns or leases the repaired vehicle in which the glass is installed</li></ul>
Corvette One-Piece (TARGA) Roof Panels	<ul style="list-style-type: none"><li>• 180 days from installation</li><li>• For adhesion failure or separation of acrylic lens from frame only, as long as the Customer owns or leases the repaired vehicle in which the acrylic lens is installed</li></ul>
Sunroof Mechanical Operating Parts (motor, cables, gears, etc.)	<ul style="list-style-type: none"><li>• 180 days from installation or date mechanical operating part is put into service</li></ul>

<b>Convertible Tops and Glass and Plastic Window Assemblies</b>	<ul style="list-style-type: none"> <li>• 6 years from date of first installation for cracking or breaking of plastic components (excluding plastic windows), delamination of deck seams, failure or separation of stitching (excluding fading) delamination of topping material (excluding Everflex which is 1 year)</li> <li>• For of separation, delamination or leaking as a result of failure of the bond between the topping material and glass window only, as long as the Customer owns or leased the repaired vehicle in which the assembly is installed</li> </ul>
<b>Convertible Tops (by Topping Material)</b>	<ul style="list-style-type: none"> <li>• 6 years for American Made Vinyl Sports Toppings</li> <li>• 3 years for imported Vinyl Sports Toppings</li> <li>• 6 years for American made and imported Cloth Sport Toppings</li> </ul>
<b>Repair Labor</b>	<ul style="list-style-type: none"> <li>• 1 year from date of installation limited to the repair work performed in the disposition of the original insurance claim</li> </ul>

***Warranty Transfer***

All limited warranties commence on the date of installation and are not transferable to subsequent purchasers of the vehicle in which the Sunroof Express Products are installed. The warranty period is not extended by installation of replacement products.

***Warranty Claims Procedure***

In the event that you discover a defect in material or workmanship covered by this warranty or otherwise experience a failure of your Sunroof Express Products during the warranty period (or 7 days from following discovery of the defect in the case of repair labor warranties), you must contact Sunroof Express by phone at (800) 444-8867 or via email to support@sunroofexpress.net within the applicable warranty period. You are solely responsible for transporting your Sunroof Express Products to a Repair Facility designated or approved by Sunroof Express. Proof of registered ownership of the vehicle in which the Sunroof Express Products are installed must be presented prior to any request for warranty service in order to obtain coverage.

Sunroof Express and/or the authorized service center shall thereafter investigate the possible defect or failure in order to determine whether coverage under this limited warranty exists. Sunroof Express's accepted method of testing shall be determinative of the existence of any defect

or failure which may be covered by this limited warranty. If Sunroof Express or its authorized service facility determines that your Sunroof Express Products are eligible for warranty work, Sunroof Express shall be responsible for the cost of repairing or replacing the defective product or component. If it is determined that warranty coverage is not available, you will be responsible for all labor, material and other expenses associated with the service.

### ***Warranty Exclusions***

Sunroof Express's limited warranty requires that the product be used and maintained in accordance with the Owner's Manual, or the warranty may be void. In addition, the warranty does not apply under the conditions listed below. You are solely responsible for:

- (a) Glass, plastic or acrylic breakage;
- (b) Normal wear and tear
- (c) Damage due to failure to use and service Sunroof Express Products in accordance with instructions in the vehicle owner's manual or from improper usage, accident or abuse, including improper operation of convertible tops or usage of T-tops
- (d) Acrylic lens or plastic cracking, scratches, discoloration or degradation
- (e) Fading
- (f) Glass window heater grids
- (g) Glass window distortion
- (h) Knots and minor blemishes in toppings
- (i) Direction of weave in cloth toppings
- (j) Normal color fading and shrinkage
- (k) Damages caused by worn or defective top frames
- (l) Flawed design or tops and top frames by OEM manufacturers
- (m) Improper cleaning
- (n) Color fading of thread
- (o) Use of improper cleaning techniques or cleaning solutions
- (p) Repair or service of Sunroof Express Products by a party other than Sunroof Express or its authorized service centers
- (q) Any other damages to Sunroof Express Products which Sunroof Express, in its sole discretion, determines are not the result of defects in Sunroof Express Products material and workmanship.

In addition, application of window tint to glass windows in convertible tops and glass window assemblies voids all warranties. Window tint or the installation process can damage heater defroster grid lines and cause other damage to the glass.

In the event that product serial numbers (including sewn tags with serial numbers) are removed or altered, all warranties are void.

Sunroof Express shall not be responsible for and this limited warranty does not cover reimbursement for, without limitation, return of product, towing, loss of time or income, loss of vehicle usage, rental vehicle charges, lodging or accommodation, inconvenience charges, storage costs, or other damage not expressly covered by this warranty.

### **Additional Warranty Limitations and Disclaimers**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Except for the limited warranty above, Sunroof Express Products are sold "AS IS" without representation or warranty of any kind. TO THE EXTENT PERMITTED BY APPLICABLE LAW, SUNROOF EXPRESS EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT THAT AN IMPLIED WARRANTY CANNOT BE EXCLUDED, SUCH WARRANTY IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

AS A CONDITION TO YOUR DIRECT OR INDIRECT PURCHASE OF SUNROOF EXPRESS PRODUCTS, YOU AGREE THAT IN NO EVENT SHALL SUNROOF EXPRESS OR ITS AFFILIATES, SHAREHOLDERS, OFFICERS, DIRECTORS, EMPLOYEES OR AGENTS, INCLUDING REPAIR FACILITIES, BE LIABLE FOR INDIRECT, SPECIAL, EXEMPLARY, PUNITIVE OR CONSEQUENTIAL DAMAGES, OR FOR INJURY OR LOSS OF LIFE, OR ANY CLAIM OF ANY KIND WHICH ARISES AT LAW OR IN EQUITY OR WHICH RESULTS FROM OR RELATES TO SUNROOF EXPRESS PRODUCTS OR THEIR USE OR MISUSE; WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, YOU SHALL NOT MAKE ANY SUCH CLAIM WHERE THE BASIS OF SUCH CLAIMED LIABILITY IS BREACH OF CONTRACT, TORT (INCLUDING, WITHOUT LIMITATION, NEGLIGENCE AND STRICT LIABILITY), STATUTORY OR ANY OTHER LEGAL THEORY WHATSOEVER. SUNROOF EXPRESS'S LIABILITY IN ALL EVENTS SHALL BE LIMITED TO EITHER THE REPAIR OR A REFUND OF THE PRODUCT PRICE FOR THE SUNROOF EXPRESS PRODUCTS PURCHASED FROM SUNROOF EXPRESS OR ITS AUTHORIZED REPAIR FACILITIES, IN SUNROOF EXPRESS'S SOLE DISCRETION. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR FOR LIMITATIONS OF LIABILITY, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

Notice to California customers: California customers must directly notify Sunroof Express in writing if the Sunroof Express products do not conform to applicable warranties and (a) the nonconformity is likely to cause death or serious bodily injury and has been subject to repair two (2) or more times, and/or (b) the nonconformity has been subject to repair four (4) or more times. California customers are hereby notified of the following provisions of California law: Cal. Civil Code Sec. 1793.22 and Cal. Civil Code Sec. 1793.2. Complete copies of these code sections are available upon request.

As a condition to your direct or indirect purchase of an Sunroof Express Products, you agree that the State of Michigan courts possess exclusive jurisdiction over any claims which arise out of or relate to this limited warranty, and you agree to bring any such claims not otherwise precluded by this limited warranty in a State of Michigan court of competent jurisdiction within twenty four (24) months of the date that warranty registration was first verified.

No individual or entity, including Sunroof Express Repair Facilities, has been given authority by Sunroof Express to make any affirmation, representation or warranty regarding the Sunroof Express Products, other than those contained in this limited warranty, and if made, shall not be enforceable against Sunroof Express.

**This Limited Warranty is effective as of December 1, 2018. Changes to the Limited Warranty will be posted on the Sunroof Express website at [www.sunroofexpress.com](http://www.sunroofexpress.com).**